

**MEMO UPDATE - APRIL 27TH, 2020**

**DEAR VALUED MTY GUEST,**

As we navigate through COVID-19, MTY wishes to inform you that the health and safety of our guests, staff and partners are our top priority.

To ensure we keep you and our employees safe and healthy we are following updates and guidelines provided by the Public Health Agency of Canada as well as the [World Health Organization](#) .

We continue to implement the following health and safety procedures in our restaurants:

- Frequent and proper sanitization of all regularly touched surfaces in guest areas
- Frequent and proper sanitization of all equipment, utensils and surfaces in food preparation and service areas
- Frequent and proper hand washing using soap and water
- Use of sanitary gloves when handling food
- Employees exhibiting any signs or symptoms of illness will be prohibited from working

As an increased precautionary measure and to reassure you that your safety is our primary concern, we are temporarily modifying various service procedures to help reduce touchpoints and cross-contamination.

We will continue to monitor information and follow guidelines set out by public health officials to help minimize any risk to our guests and employees and to help keep our community safe.

For those of you who are concerned about leaving your home or place of work and entering restaurants, please be aware that many of our brands offer food order fulfillment through curbside pick-up via our mobile and online ordering App **BonAPP** ( [bon-app.co](#) ) as well as delivery options through SkipTheDishes, Uber Eats, Ritual, and/or DoorDash. If you are looking for a brand and location, please [visit the MTY brands page](#) for more details pertaining to online ordering per brand.

Thank you for your continued support and loyalty.

Sincerely,

**THE MTY TEAM**